



Home Office
1212 Huxley St
PO Box 14047
Madison, WI 53708-0047
608-268-5090
f. 608-246-4250

Chetek Branch
1502 Hwy Blvd N
Chetek, WI 54728
715-924-2415
f. 715-924-2486

Galesburg Branch
1980 National Blvd
Galesburg, IL 61401
309-344-2001
f. 309-344-2203

Hawkins (Price CU) Branch
625 Ellingson Ave
PO Box 77
Hawkins, WI 54530
715-585-7709
f. 715-585-7734

Ladysmith Branch
701 W Miner Ave
Ladysmith, WI 54848
715-532-7731
f. 715-532-9686

Madison Branch
2555 Shopko Dr
Madison, WI 53704
608-241-2191
f. 608-240-1568

**Truax Branch
(Military Personnel)**
608-244-7704
f. 608-249-4304

Milwaukee (A-B) Branch
225 W Greenfield Ave
Milwaukee, WI 53204
414-645-5160
f. 414-645-1523

Phillips (Price CU) Branch
114 S Avon Ave
Phillips, WI 54555
715-339-3052
f. 715-339-3064

Prairie du Sac Branch
1170 Prairie St
Prairie du Sac, WI 53578
608-644-8100
f. 608-644-8101

Prentice (Price CU) Branch
1125 Town St
PO Box 266
Prentice, WI 54556
715-428-2031
f. 715-428-2036

Rockford Branch
5959 E State St
Rockford, IL 61108
815-229-7000
f. 815-229-0136

Sauk City Branch
827 Phillips Blvd
Sauk City, WI 53583
608-643-2600
f. 608-643-2667

December 9, 2014

Michael Schuetz
N3803 Walnut Road
Kennan, WI 54537

Dear Michael,

As you requested, this letter outlines the reason for your account closure. The situation was most accurately explained by our CEO during the USA Today interview last month:

Heritage Chief Executive Officer Anita Rauch confirmed Friday that the credit union could not accommodate his account because of the higher monitoring required under federal guidelines, but she said the credit union is upgrading its computer system and hopes to have the added capacity in place by February.

"For our credit union, it's not about guns or any other type of business," she said. "It's really the fact that we have to operate under the regulatory framework that is required."

We continue to move towards operating under the regulatory framework that is required and plan to have this accomplished soon. At that time, we would love to be able to open an account for you.

Sincerely,

Troy Ewer
VP of Northern Operations

